

ORGANIZATIONAL CHART

BOARD OF DIRECTORS

EXECUTIVE BOARD

- CORPORATE CREDIT RISK COMMITTEE
- RETAIL CREDIT RISK COMMITTEE
- WORKOUT COMMITTEE
- OPERATIONAL RISK MANAGEMENT COMMITTEE

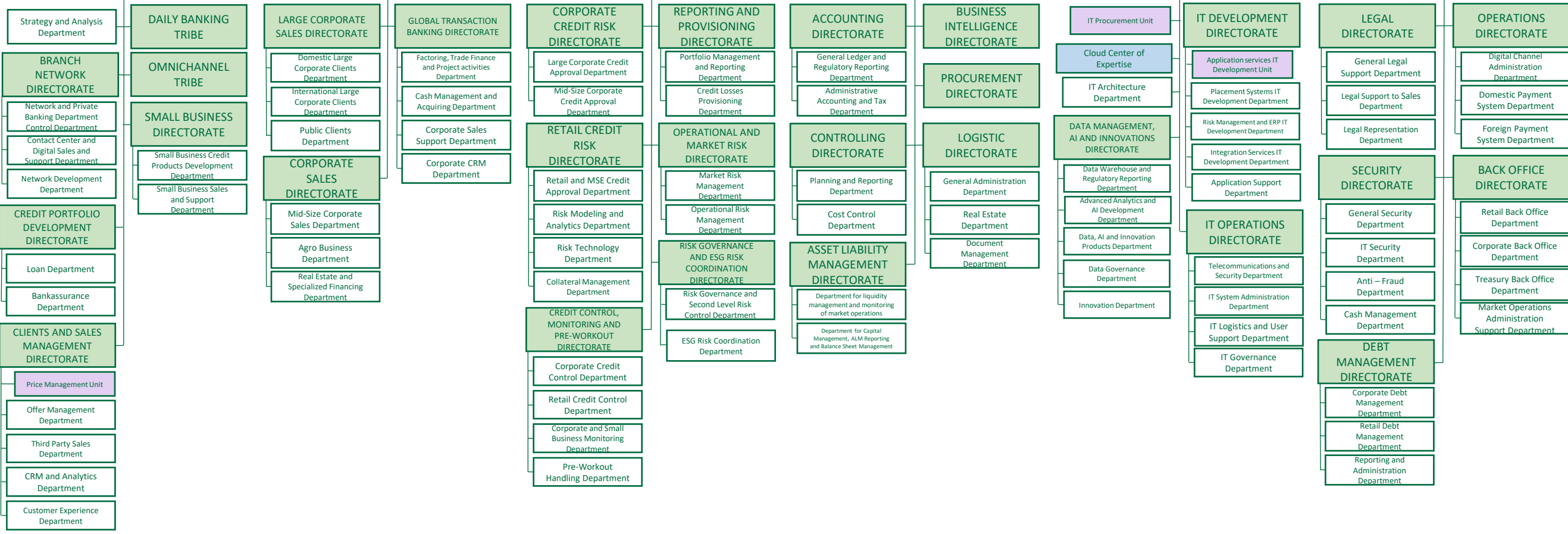
- AUDIT COMMITTEE
- CREDIT COMMITTEE
- ALCO COMMITTEE

- INTERNAL AUDIT DIRECTORATE
 - Coordination with Group and Regulators Unit
 - HO Processes Audit Department
 - Network Processes Audit Department
 - IT Processes, Security and Alternative Channels Audit Department
- COMPLIANCE DIRECTORATE
 - Capital Markets Services Compliance Control Unit
 - Compliance Department
 - Money Laundering and Terrorism Financing Prevention Department

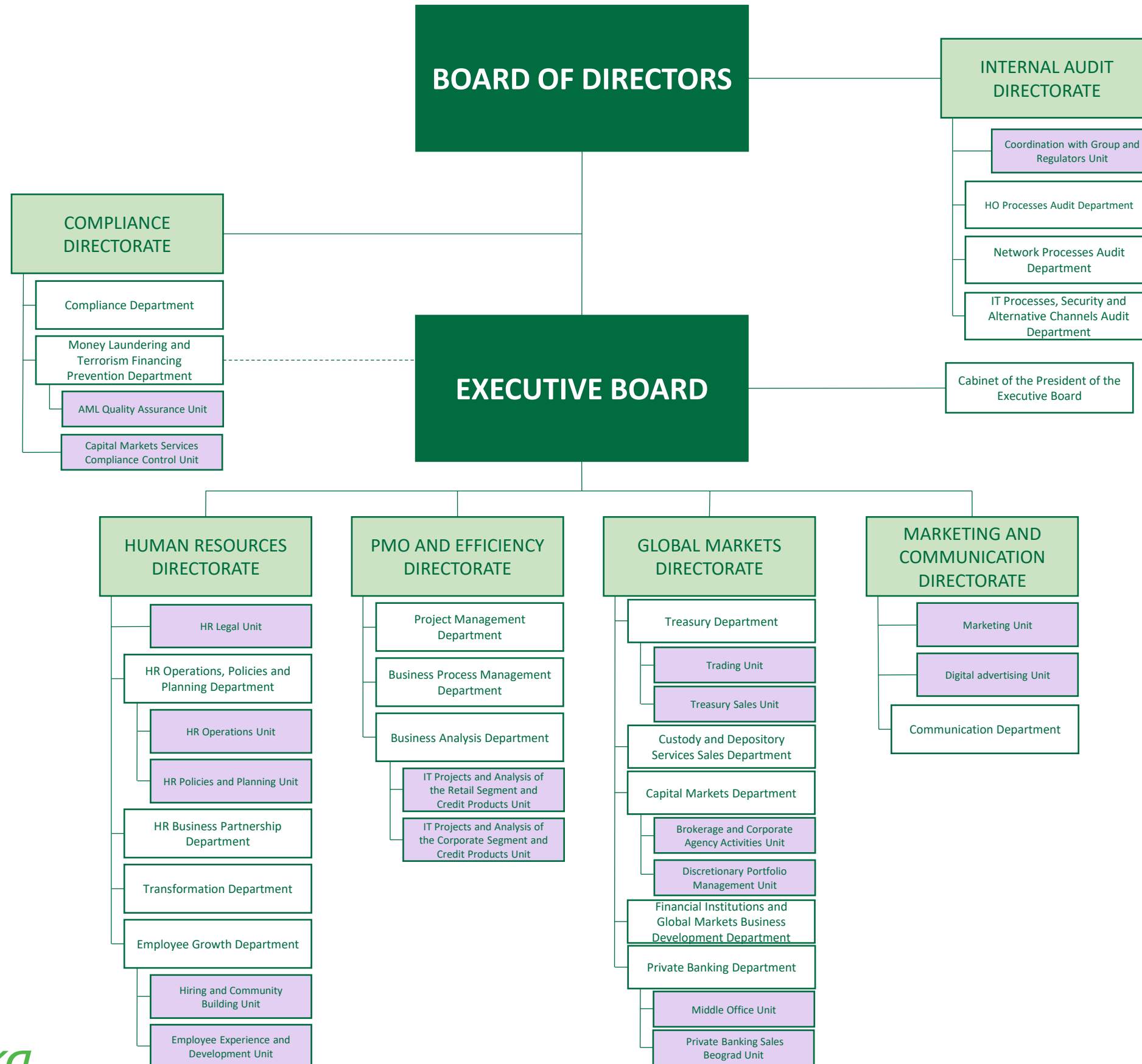
Cabinet of the President of the Executive Board

- HUMAN RESOURCES DIRECTORATE
 - HR Legal Unit
 - HR Operations, Policies and Planning Department
 - HR Business Partnership Department
 - Transformation Department
 - Employee Growth Department
- PMO AND EFFICIENCY DIRECTORATE
 - Project Management Department
 - Business Process Management Department
 - Business Analysis Department
- GLOBAL MARKETS DIRECTORATE
 - Treasury Department
 - Custody and Depository Services Sales Department
 - Capital Markets Department
 - Financial Institutions and Global Markets Business Development Department
 - Private Banking Department
- MARKETING AND COMMUNICATION DIRECTORATE
 - Marketing Unit
 - Digital advertising Unit
 - Communication Department

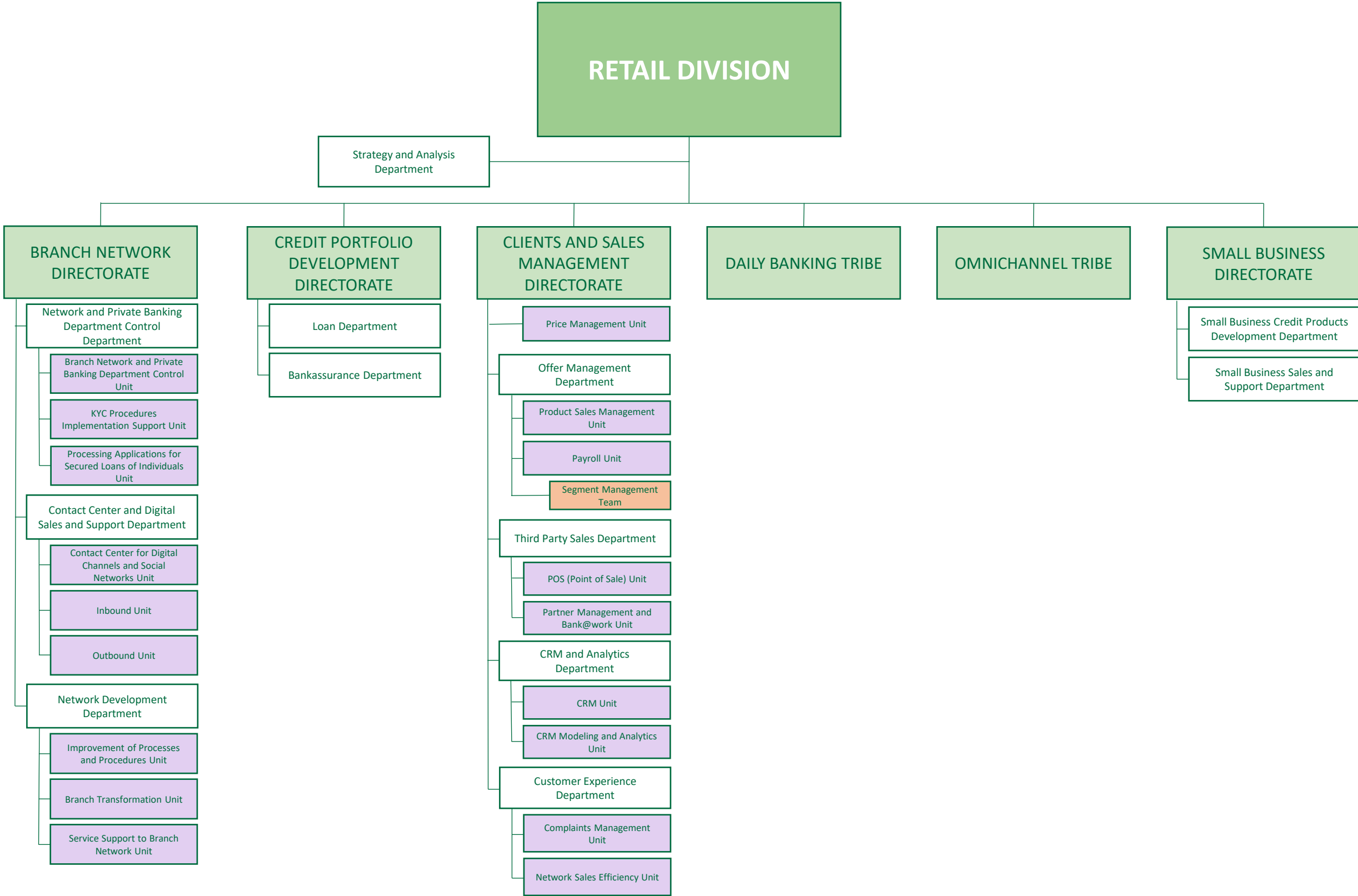
RETAIL DIVISION CORPORATE DIVISION RISK MANAGEMENT DIVISION FINANCE DIVISION IT DIVISION SECURITY AND OPERATIONS DIVISION



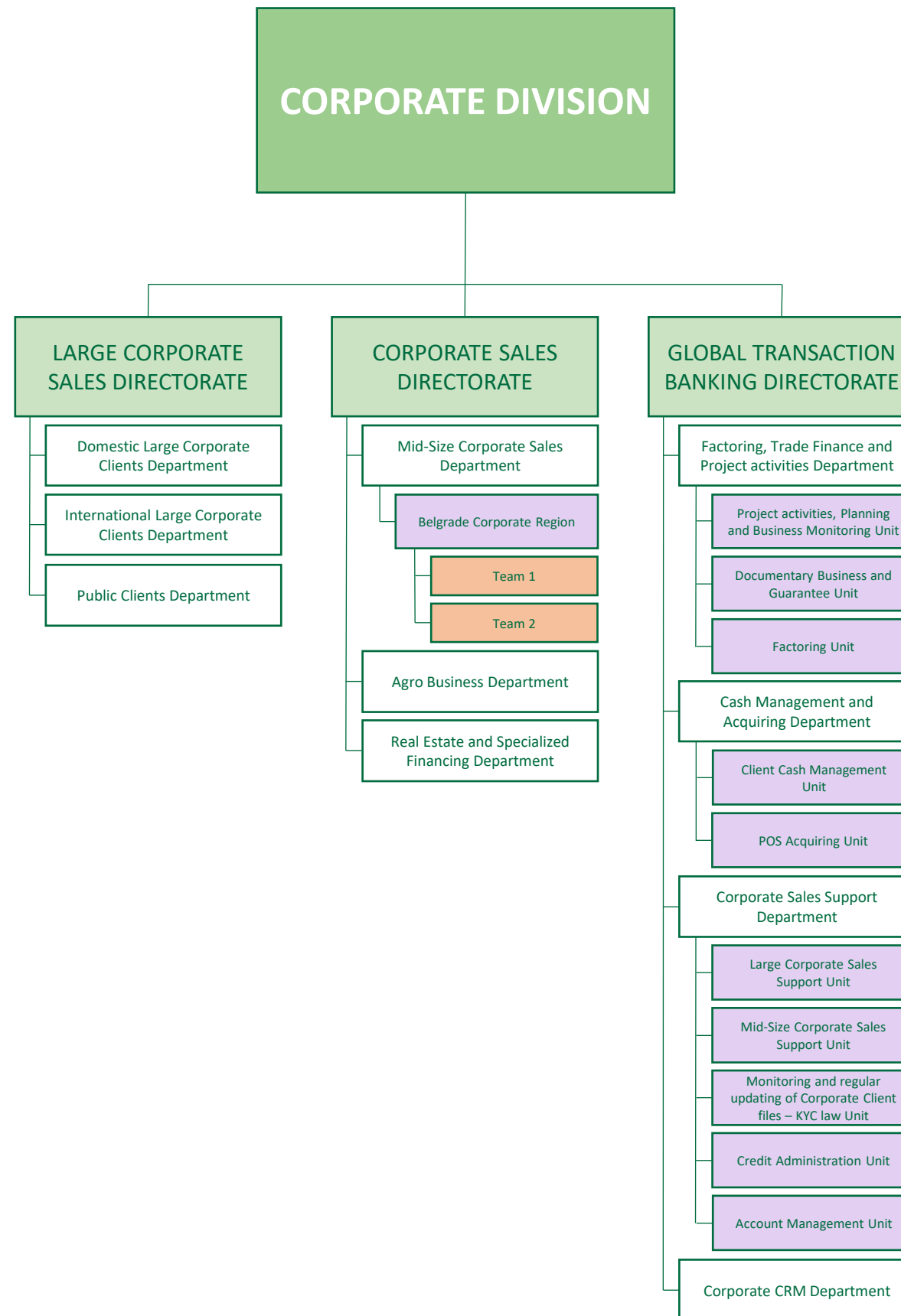
CEO AREA



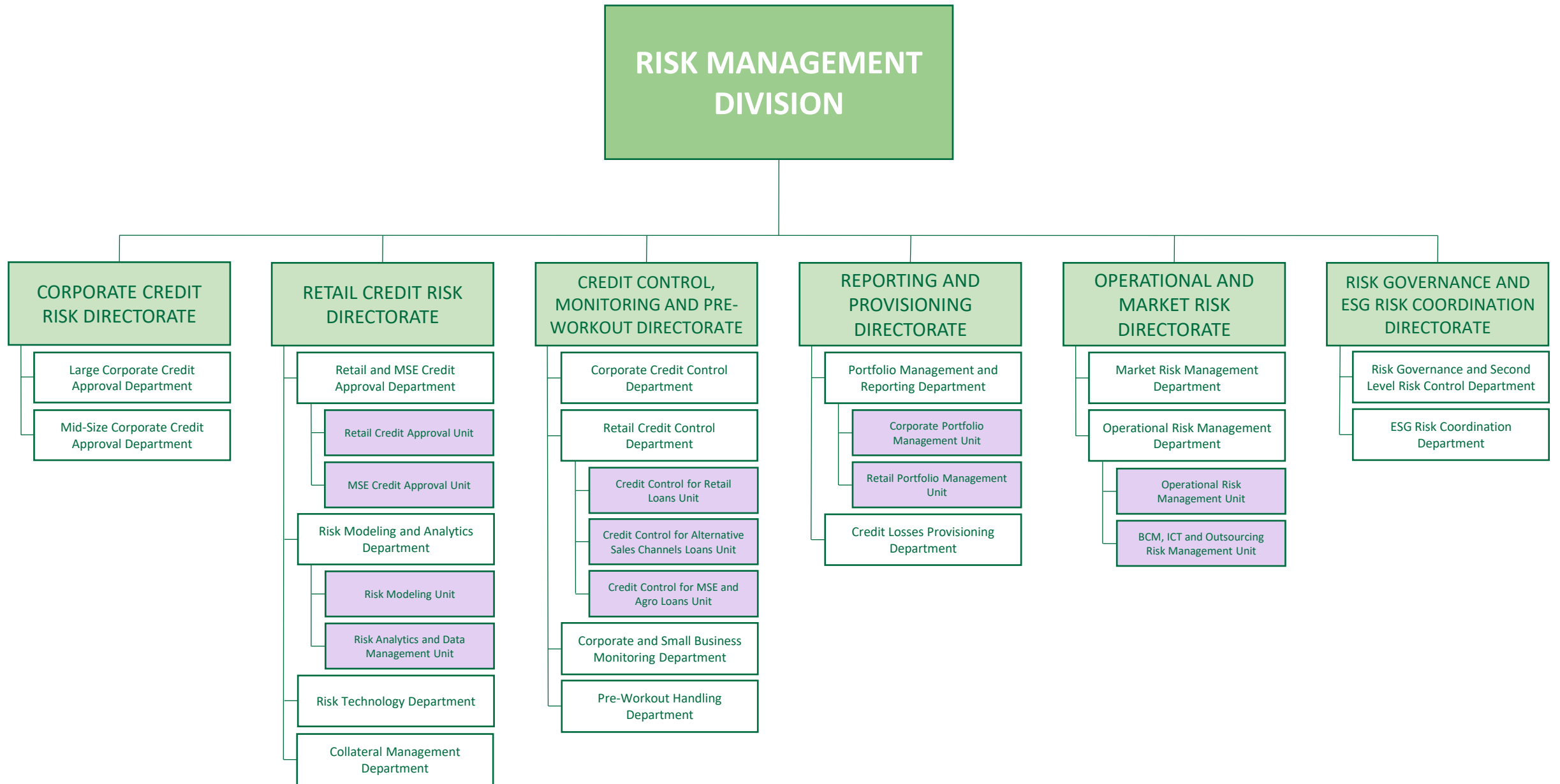
RETAIL DIVISION



CORPORATE DIVISION

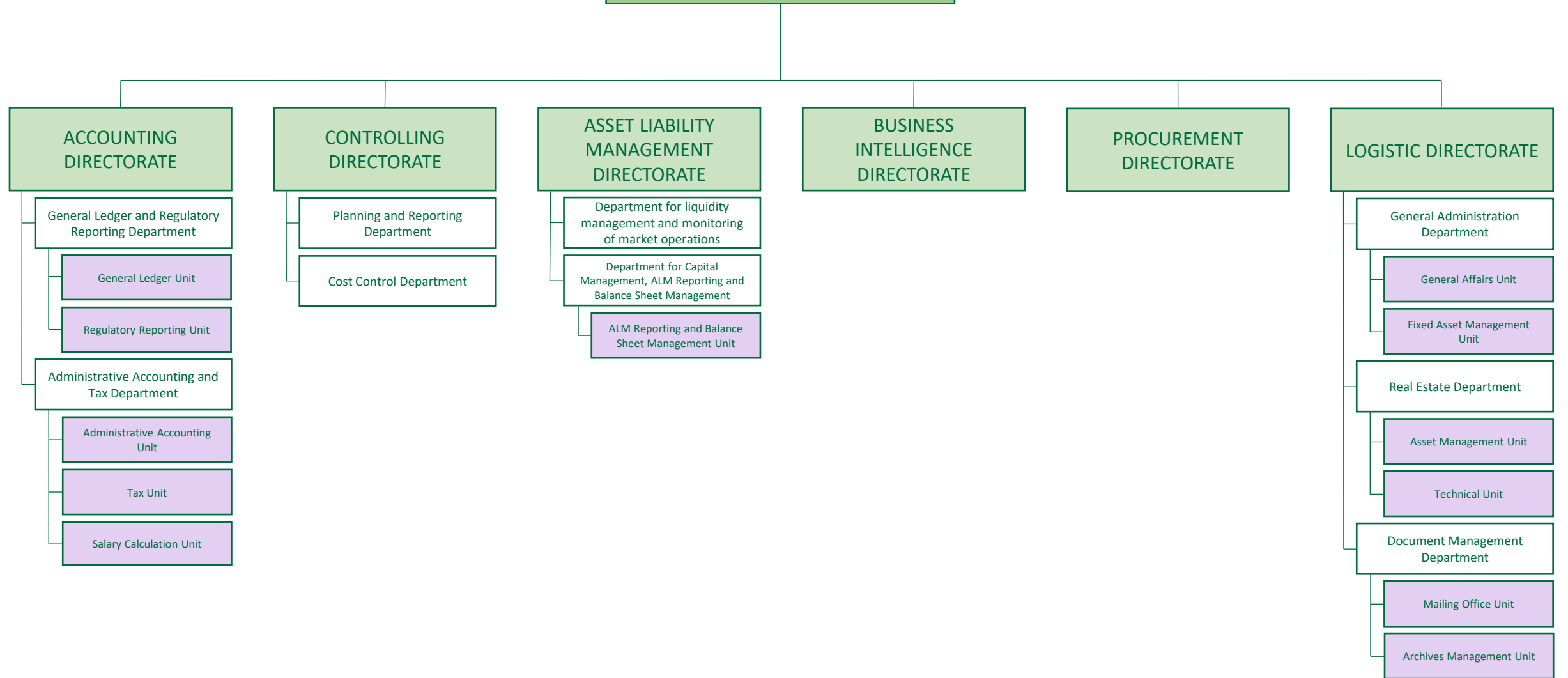


RISK MANAGEMENT DIVISION

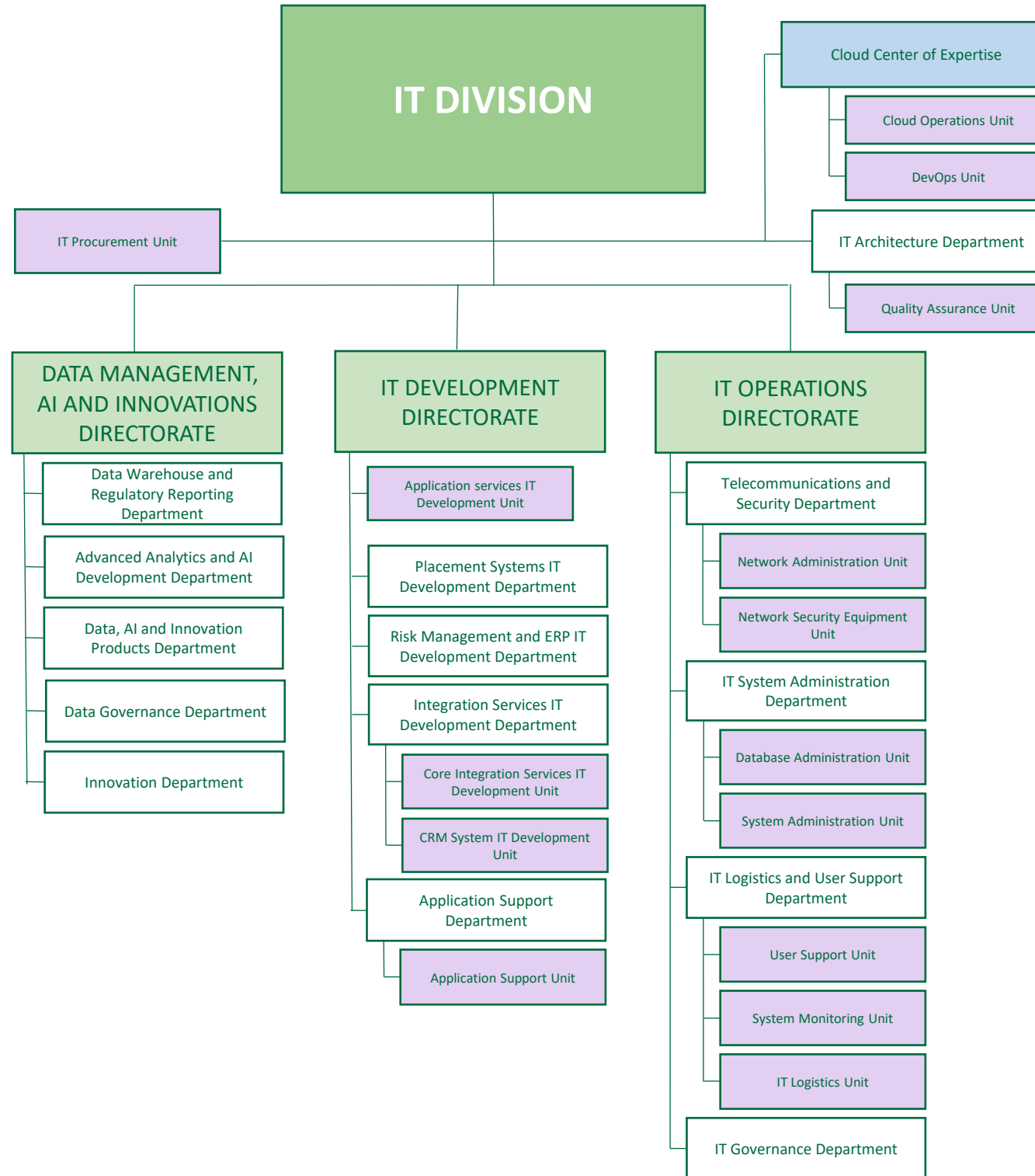


FINANCE DIVISION

FINANCE DIVISION



IT DIVISION



SECURITY AND OPERATIONS DIVISION

